

Disability Access Statement

The National Trust for Scotland aims to attract a wide range of visitors to all of its properties and welcomes all disabled people in society, irrespective of age, physical, intellectual or sensory ability. Through the Trust's diverse range of properties, including countryside, gardens and buildings, it aims to educate and inform visitors about Scotland's natural and cultural heritage and is continually working towards raising standards in visitor facilities and customer care.

In order to achieve this, the Trust is constantly reviewing how to improve all forms of access to its properties and services, and is striving to demonstrate best practice in the management of its properties, in the services it provides, and towards the people it employs.

Through access audits carried out by disability access consultants, the Trust is identifying areas where improvements are required and is recommending reasonable solutions. These recommendations should form the basis of future work strategies for Trust properties.

As a service provider, The National Trust for Scotland not only wants to comply with the DDA, but also to go further in providing a top quality experience for all visitors. It will endeavour to ensure that disabled people are not treated any

less favourably, and that 'reasonable adjustments' are made where appropriate and possible through sensitive and creative solutions.

However, the Trust recognises that the DDA does not override existing legislation concerning the protection of ancient monuments, listed buildings, conservation areas and designated natural heritage sites, or the Health & Safety Acts. Where access to certain properties and countryside is not possible for various reasons, improved interpretation facilities and alternative services will, wherever possible, assist in overcoming these restrictions.

Training in disability awareness is being carried out in key areas within the Trust and will be a continuing process over the years.

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General information

The Trust warmly welcomes all visitors to our properties. We recognise that visiting many historic properties and the countryside can present difficulties for people with disabilities, therefore we are continually improving procedures, and providing extra provision where possible to ensure that all our visitors can enjoy a comfortable and enjoyable day out.

We hope this guide will provide the information you need to help you enjoy our properties. Further information and advice is available by telephoning the properties themselves and also to check on any temporary restrictions that may apply on that day.

Properties are listed in this guide alphabetically within geographical areas. The Trust's central office and our four regional administrative offices are listed separately at the end. Full details of opening times, admission prices and a short description of the properties are given in our *Guide to Properties* handbook, obtainable to buy from most Trust properties.

Admission: While the normal charge applies to a disabled visitor, any companion of a disabled visitor is

admitted free. Concessionary admission prices are offered to children of 16 and under accompanied by an adult, senior citizens, NUS students, youth hostellers, Young Scot/Euro 26 card holders, and unemployed people.

Assistance dogs: Assistance dogs are very welcome at all our properties.

Alternative formats: This guide is also available to order in large print, CD and sections in Braille. Please contact the Customer Service Centre at central office on 0131 243 9300, or email Bertha Walker, Access Officer, bwalker@nts.org.uk. Information about facilities is also available on our web site under each property heading at www.nts.org.uk

Your comments: The National Trust for Scotland is committed to improving access for disabled visitors. We would welcome your comments on access issues relating to our properties and services so that we may know what future improvements could be made. Please contact our Access Officer, Bertha Walker, on 0131 243 9426 or email bwalker@nts.org.uk

The National Trust for Scotland is very grateful to those bodies who have given valuable financial and practical help in providing facilities for disabled visitors. New assistance in this important area is always most welcome.

All details given in this brochure were correct at the time of going to press.

Symbols

I Contact information

P Parking

_ Visitors with mobility impairments

 Wheelchair access

 Facilities for Hearing Impaired visitors

 Facilities for Visually Impaired visitors

WC Toilets. If this symbol is not noted, then there are no toilets available.

T Adapted tours

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Dumfries & Galloway

Broughton House and Garden

12 High Street, Kirkcudbright DG6 4JX


Off A711/A755

I **Tel/Fax** 01557 330437


Email broughtonhouse@nts.org.uk

P On-street parking (limited spaces).

— Main entrance from street level with six steps, or use wheelchair accessible entrance (see below). Lightweight portable seats available from reception.

 Accessible entrance at lower ground level (studio, shop, cellars, garden, education room and toilet) at Castle Dykes Walk, with lift to upper ground floor (hall, dining room, gallery and studio). Limited access to garden but part of it can be viewed from the studio. Drawing room and exhibition room on 1st floor not accessible but photographs and information available.

 Induction loop at reception desk.

 Large print room information sheets. Large print guide book.

WC Accessible toilet at lower ground level.

Thomas Carlyle's Birthplace


The Arched House, Ecclefechan, Lockerbie DG11 3DG

Off M74, on A74, 6 miles NW of Gretna Green

I **Tel** 01576 300666

P 50m away with approach over rough cobbles.

— One step into ground floor reception and fourteen steps to two rooms on 1st floor.

 Talk given downstairs and large-print information cards in rooms. Touch tours (book in advance).

WC Public toilet 50m away.

Grey Mare's Tail Nature Reserve

On A708, 10 miles NE of Moffat

- I** **Tel** 01683 222714
- P** Beside Visitor Centre.
- ♿** Visitor Centre on one level with ramp to front door. Short level path over pedestrian bridge from car park to waterfall viewpoint. Surrounding terrain difficult. Remote camera link at Visitor Centre to waterfall and peregrine falcon nest.

Rockcliffe

Off A710, 7 miles S of Dalbeattie

- I** **Tel** 01556 503702
- P** One reserved space in village park
- WC** Accessible toilet in village car park.

Threave House & Garden

Castle Douglas DG7 1RX

Off A75, 1 mile W of Castle Douglas

- I** **Tel** 01556 502575 **Fax** 01556 502683
Email threave@nts.org.uk
Ranger Service 01556 503702
- P** Reserved spaces beside Visitor Centre.
- ♿** One manual wheelchair (self propelled) and one scooter available (book in advance). Main features in garden accessible by hard paths. Some long distances and inclines involved, so assistance may be required. Garden viewpoint behind Visitor Centre. Shop, restaurant and Visitor Centre all on one level. House has kitchen on ground floor, lift to 1st floor (four rooms).
— Steps to mezzanine and 2nd floor (two rooms).
— Lightweight portable seats for use in use available from reception.
- 👂** Induction loop at reception desk in Visitor Centre.
- 👁️** Guided touch tours of house and garden (book in advance). Large print guide book.
- WC** Accessible toilets at Visitor Centre, beside Countryside Centre and in house.

Threave Estate

Castle Douglas, DG7 1RX

Off A75, 1 mile west of Castle Douglas, follow signs for Threave Castle

I Tel 01566 503702

P Car park near farmhouse.

♿ All ability path from car park, through farmland to fully accessible birdhide overlooking the River Dee, it's islands and farmland beyond. Accessible picnic table. Path to jetty from which Threave Castle can be viewed (Castle managed by Historic Scotland). Ferry not accessible for wheelchairs.

— Some of the estate accessible though, apart from the all ability path, some paths may be uneven, steep and depending on weather, may be muddy and slippery. Care therefore needed.


WC Accessible toilet near car park.

Scottish Borders

Harmony Garden

St Mary's Road, Melrose TD6 9LJ


Off A6091, in Melrose near the Abbey

- I** **Tel** 01896 822493 (Priorwood Garden)
- P** Free parking on street.
-  Most of the garden has gravel paths but is wheelchair accessible with assistance. All level apart from two steps on either side of the house front steps, but grass areas can be used to avoid these.

Priorwood Garden & Dried Flower Shop

Melrose TH6 9PX





Off A6091, in Melrose adjacent to the Abbey

- I** **Tel** 01896 822493 **Shop** 01896 822965
- P** Space sometimes available on public road near garden entrance and shop. Otherwise at public car park 50m away.
-  Ramp into gift shop with door just wide enough for standard wheelchairs. Rear ramped exit into garden. Rough gravel paths around gardens and orchard – assistance may be necessary.

Robert Smail's Printing Works

7/9 High Street, Innerleithen EH44 6HA

On A72, 6 miles E of Peebles

- I** **Tel** 01896 830206 **Email** smails@nts.org.uk
- P** Drop-off point at front door. Public car park 150m away.
-  Shop, office, paper store and machine room accessible. When staff are available, items can be brought from upstairs composing room and explained to people who are unable to climb the stairs.
-  Lightweight portable seats available.
-  Guided tours have hearing assistance equipment on request.
-  Touch tours (book in advance). Large print guide book.

St Abb's Head National Nature Reserve

St Abbs, Eyemouth TD14 5QF

Off A1107, 2 miles N of Coldingham

I **Tel/Fax** 018907 71443

P Lighthouse car park is good viewpoint. Car park near Nature Reserve Centre.

♿ Cliff paths unsuitable for wheelchair users and people with severe mobility impairments. Nature Reserve Centre accessible with assistance. Accessible path (with assistance) from Visitor Centre to viewing point at Starney Bay.

— Paths rough and narrow, with steep drop at some parts of cliff face.

WC Accessible toilet beside Nature Reserve Centre.

NB Fine views of the coastline can be seen from a car on the road from St Abbs to the lighthouse.

Edinburgh & the Lothians

Caiy Stane

Caiy Stane View, Edinburgh
Off B701, Oxcgangs Road

I **Tel** 01721 722502 (South Regional Office)

NB Stone on raised plinth beside public footpath.

N^o 28 Charlotte Square

Edinburgh EH2 4ET

In Edinburgh city centre near W end of Princes Street


I **Tel** 0131 243 9300 (Customer Service Centre)

Fax 0131 243 9301

Email charlottesquare@nts.org.uk

P Single yellow line on road directly in front of property, with public metered parking spaces on N, S and W sides of Charlotte Square.

— 6 steps to entrance, stairs to 1st floor rooms and basement toilets.

 Wheelchair access via Hope Street Lane by arrangement or by companion notifying reception. Wheelchair access to restaurant, café and via lift to 1st floor rooms.

 Induction loop at reception desk.

WC Accessible toilet in basement via lift.

The Georgian House

7 Charlotte Square, Edinburgh EH2 4DR




In Edinburgh city centre near W end of Princes Street

I **Tel/Fax** 0131 226 3318 or **Tel** 0131 225 2160

Email thegeorgianhouse@nts.org.uk

P Parking for disabled badge holders outside house, otherwise metered public parking spaces on opposite side of road.

— Six steps to front door, stairs inside house to basement and 1st floor exhibition and gallery rooms. Lightweight portable seats for use in house available from reception.

-  No access due to steps from road to pavement, at front of house and also interior.
-  Subtitled video with induction loop. Induction loop at reception desk.
-  Braille information book available. Large print room information sheets. Guided touch tours (book in advance).


Gladstone's Land


477B Lawnmarket, Edinburgh EH1 2NT
Top end of the Royal Mile


I Tel 0131 226 5856 Fax 0131 226 4851

P No parking outside.

— Four steep steps from road to pavement outside property, with handrail at nearby bus stop. Flights of stairs inside. Lightweight portable seats available from reception.

 Pavement ramp access at junction of Lawnmarket and George IV Bridge, 100m away. Access to ground floor only, but 'armchair visits' with photograph album offered. Entrance door 800m wide.

 Induction loop at reception desk.


 Braille information book available from reception. Large-print room information sheets. Large print guide book.


House of the Binns


Linlithgow EH49 7NA
Off A904, 15 miles W of Edinburgh

P Two disabled parking spaces at house by arrangement.

— Lightweight portable seats for use in house available.

 Eight rooms on ground floor accessible and 'armchair visit' with photograph album of two rooms on upper floor. Manual wheelchair available.

 Guided tours have hearing assistance equipment on request. File with history of property and information on each room available.

 Guided tours (book in advance). Braille information sheets.

WC Large toilet area.

Inveresk Lodge Garden

24 Inveresk Village, Musselburgh EH21 7TE

A6124, S of Musselburgh and 6 miles E of Edinburgh

I **Tel** 0131 665 1855

P Parking at main entrance which has four steps.

— Various seats around garden.

♿ Accessible entrance c100m to left of main entrance, although assistance is required to open it from garden side. Access to conservatory via ramp. Garden has steep slope at bottom of garden.

WC Accessible toilet.

Malleny Garden

Balerno, Edinburgh EH14 7AF

Off Lanark Road (A70)

I **Tel** 0131 449 2283

— Visitors with mobility difficulties may alight and enter at small gate by Malleny House.

♿ Gravel paths throughout garden, level in top half, gently sloping in bottom half so assistance may be required.

Newhailes

Newhailes Road, Musselburgh EH21 6RY

Off Newhailes Road (A6095)


I **Tel** 0131 653 5599


Ranger Service 0131 653 5595

P Car park with designated parking spaces near Visitor Centre. Tours start from Visitor Centre where mobility impaired visitors may alight, or advise by telephone if you wish to join tour at front of house where you may also alight.

♿ Visitor Centre on one level, includes shop, tearoom and interpretation area. House: basement entrance with lift to principal floor of six rooms (winter sitting room, Chinese sitting room, dining room, library, best bedroom and butler's pantry). Upper floor not accessible (alcove bedroom and green bedroom) but 'armchair visit' with

photograph album and information available. Some paths in grounds accessible with assistance and depending on weather. Manual wheelchair (self propelled) available.

 Guided tours in house with hearing assistance equipment available on request. Visitor Centre: induction loop on main audio-visual presentation, with transcript also available. Induction loop at reception desk.

 Large print copy of audio-visual presentation available. Prebookable descriptive guided tours.

WC Accessible toilets in Visitor Centre courtyard.


Preston Mill & Phantassie Doocot

Preston Road, East Linton EH40 3DS

Off A1, 23 miles E of Edinburgh

I Tel 01620 860426

P Drop off point at front of mill. Car park nearby.


 Exhibition area, shop and ground floor with view of mill machinery. Photograph album available to view. Grounds accessible in dry weather on fairly smooth grass and also gravel paths to visit pond with ducks, geese, etc.

WC Accessible toilet.

Fife

Balmerino Abbey




Off A914 in Balmerino, 10 miles NW of St Andrews

- P** On narrow public road adjacent to ruined abbey.
- Drop-off point at entrance gate on the right by the Memorial Cottages as there are five steps from road
-  Paths and grassy areas wheelchair accessible in dry conditions when ground is firm. However, assistance needed as ground is uneven in parts.
- NB** Visitors are not allowed to enter the ruins but it is possible to see inside when walking around the ruins. There are two picnic tables.

Royal Borough of Culross

Culross KY12 8JH

12 miles W of Forth Road Bridge

- I** **Tel** 01383 880359 **Fax** 01383 882675
- P** Drop-off points at Palace, Town House and Study. Free public car park at West Green 200m away.
- Eleven steps to Palace entrance, external stairs to Town House and spiral stair entrance in Study. Lightweight portable seats for use inside property available from reception. Sloping garden with some seats dotted about.
-  Bessie Bar Tearoom is accessible. Video on history of Culross in accessible location near Palace. Many cobbled streets and pavements in village.
-  Audio tour with inductive ear loop (for use with T switch on hearing aids). Subtitled video on history of Culross shown in the Palace. Written information for Palace, Town House and Study.
-  Audio tour for Palace, Town House and Study. Guided touch tours exploring buildings and streets around Palace (book in advance). Large print guide book.
- WC** Accessible toilet at Bessie Bar Tearoom.
- NB** Slide viewer of internal/external NTS properties and village houses.

Falkland Palace & Garden

Falkland, Cupar KY15 7BU

On A912, 10 miles from M90, junction 8 and 11 miles N of Kirkcaldy

I **Tel** 01337 857397 **Fax** 01337 857980

Shop 01337 857918

P Drop-off point near entrance. Public car park nearby.

— Four steps into shop, flight of steps into Palace and numerous steps in Palace. Some spiral staircases. Lightweight portable seats available for use inside Palace available from reception. Some benches around garden.

♿ Access to palace not suitable for wheelchairs users, but 'armchair visit' available using photograph album, guidebook and audio wand. Manual wheelchair (attendant propelled) available. Level access to garden via main entrance. Gravel paths.

🔊 Audio tour with inductive ear loop (for use with T switch on hearing aids). Induction loop at reception desk.

🎧 Audio tour for palace and garden. Lovely scented garden at various times of the year and herb garden outside shop.

WC Accessible toilet in public car park.

Hill of Tarvit Mansionhouse & Garden

Cupar KY15 5PB

Off A916, 2 miles S of Cupar

I **Tel/Fax** 01334 653127 **Email** hilloftarvit@nts.org.uk

P For disabled people in courtyard at front door, or use as a drop off point.

— Shallow stairs to 1st floor. Lightweight portable seats available for use in house available from reception.

♿ Front door ramp to ground floor which includes hall, drawing room, dining room, library, servery, pantry, kitchen, shop and tearoom. Photograph album of rooms on first floor available. One manual wheelchair (attendant propelled) available. Gravel paths around some of garden.

WC Accessible toilet in car park toilet block.

Kellie Castle & Garden


Pittenweem KY10 2RF


On B9171, 3 miles NNW of Pittenweem


I Tel 01333 720271 Fax 01333 330132

P Designated parking at front of castle.

— Wide shallow staircase to 1st floor (drawing room, library, dining room, chapel). Spiral staircase to 2nd floor (John Henry Lorimer exhibition, Earl's bedroom, Professor Lorimer's study, dressing room and vine room). Spiral staircase to 3rd and 4th floors (blue bedroom and nursery). Fixed handrail and rope handrail on all spiral staircases. Lightweight portable seats available in rooms. Benches around garden.

 Access to ground floor of castle which includes shop and tearoom which is located in the Victorian kitchen, and information area which includes photograph album and slide show of upper floors. Video of castle history in courtyard exhibition area. Garden with gravel and grass paths is all on one level and is accessible with assistance. Manual wheelchair (self propelled) available.

 Subtitled video presentation of Hew Lorimer's life in stable exhibition area. Printed information in rooms and garden.

 Audio tour of the gardens and Hew Lorimer exhibition available from the Information area. Large print room information sheets. Scented garden at various times of the year.



WC Accessible toilets near dedicated disabled parking area.

Ayrshire & Arran

Bachelors' Club

Sandgate Street, Tarbolton KA5 5RB

In Tarbolton, off A77 S of Kilmarnock and off A76 at Mauchline,
7_ miles NE of Ayr

- I** **Tel** 01292 541940
- P** Public parking on street outside building.
- _ Twelve steps to upstairs room.
-  Access to ground floor bothy. Photograph album showing upstairs room, various items and events held in it.
-  Large print room information sheets.

Brodick Castle, Garden & Country Park

Isle of Arran KA27 8HY

- I** **Tel** 01770 302202 **Fax** 01770 302312
Email brodickcastle@nts.org.uk
- P** Designated parking spaces at Reception Centre. Limited parking at castle and at Countryside Centre.
- _ Some parts of gardens and country park are steep.
_ Handrails in the walled garden on central flights of steps. Broad staircase up to main rooms on 1st floor.
-  Three manual wheelchairs (self propelled) available at castle and scooter available for grounds (book in advance). Ground floor accessible – entrance hall and restaurant. Ramped entrance via tearoom. Old kitchen and silver room reached by chairlift. Slide tour on computer available in castle. Reception Centre which includes shop accessible. Electric bus from Reception Centre to castle. Top part of walled garden suitable for wheelchair users with assistance.
-  Audio tour of grounds with inductive ear loop (for use with T switch of hearing aids. Induction loop at reception desk in Reception Centre.
-  Braille information sheets in castle. Audio tour of grounds. Touch tours (book in advance). Touchable items in Ranger Education Centre (Countryside Centre).

WC Accessible toilets at ground floor of castle, Reception Centre and Countryside Centre.

Goatfell

Isle of Arran

I **Tel** 01770 302462

♿ Viewpoint in Brodick Country Park of Goatfell.

Culzean Castle & Country Park

Maybole KA19 8LE

On A719, 12 miles S of Ayr, 4 miles W of Maybole

I Castle: **Tel** 01655 884455 **Fax** 01655 884503

Park: **Tel** 01655 884400 **Fax** 01655 884522

Email culzean@nts.org.uk

W www.culzeancastle.net

P Nearest car park to castle is at the Deer Park, 400m from castle. There are no steps along the pathway. Only disabled drivers can park near castle front door (room must be left for emergency vehicles). Visitors may drop disabled passengers off at castle before parking at the Deer Park.

♿ Castle

Lift giving access to all public rooms. Two photograph albums with various views of castle available in the Ailsa Room in the Castle. Lightweight portable seats available for use inside castle available from reception.

Park

Car parking available at Visitor Centre, Deer Park, Walled Garden and Swan Pond and allows easy access to paths and picnic areas. There is no easy access to the beach. At the Gas House a steep tarmac road leads part of the way to the beach, the remainder being rough track.

There is a hide at the Swan Pond overlooking the reed bed, which is a good viewpoint. However, access involves a long steep slope and considerable effort will be needed to reach the hide.

Access to Walled Garden is from Walled Garden car park using gate adjacent to Garden Cottage. There are gravel

paths with some ramps in the garden. Wheelchair access into vinery glasshouse in Walled Garden. Wildlife Garden and Herb Garden are slabbed and access is from Walled Garden or off Silver Avenue.

Access to the Fountain Court Garden is by steps from castle. Alternative access is available down a ramp near the Viaduct where mobility impaired visitors may be dropped off for easy access.

Woodland: Partially accessible by wheelchair along main paths. Uneven surface in places.

Wheelchairs and scooters

Six manual wheelchairs are available, free of charge, from the Visitor Centre, castle and kiosk. Three single-seater scooters are available for use in the park. It is advisable to book these in advance. They are suitable for use only by persons over 16yrs and have a weight limit of 21 stone. No charge. Available from the Visitor Centre.

Restaurant and shops

The Visitor Centre Restaurant (self-service) is easily accessible from adjacent car park. The Old Stables Restaurant is situated near the Clocktower Courtyard. It involves negotiating a slope and crossing a cobbled area. Shops are situated near the Visitor Centre and at the Clocktower Courtyard.

Visitor Centre/Ranger Service



The Visitor Centre with auditorium is accessible to wheelchair users with a lift to upstairs exhibition area. There is a touch screen with photos and information about features about the property, and also a CCTV camera showing various wildlife depending on the time of the year, eg. various nests, the bat colony or the swifts. Ranger guided walks are available for mobility impaired visitors with companions (book in advance); please contact 01655 884500 for details.

Castle education service

The education room is situated in the Clocktower Courtyard with easy access for wheelchairs. It is a short walk from the castle on level ground – although the Clocktower Courtyard is cobbled.

Large events at Culzean




During the summer several big events attracting large numbers are held. Parking is always reserved at the Visitor Centre for disabled visitors. Please help us by following signs and making your requirements known to the staff on duty.

-  Auditorium has induction loop system for hearing impaired people, via the 'T' setting on their hearing aid. Reception desk in castle has induction loop.
-  Large print room information sheets in castle. Herb Garden behind Walled Garden. Tapping rails on some paths.
- WC** Accessible toilets at castle, Visitor Centre, Swan Pond, and castle education room.
- NB** Any organised groups of disabled people may book a ranger for a guided walk in the country park or a guide for a tour of the castle.
Contact 01655 884500 for details.

Souter Johnnie's Cottage

Main Road, Kirkoswald KA19 8HY

On A77 in Kirkoswald, 4 miles SW of Maybole

- I** Tel 01655 760603
- P** Across busy main road (20m) or on same side of the road (75m).
-  Open staircase to view loft area. Slight incline in garden.
-  Cobbled pavement at front of cottage. Easy access to ground floor of cottage and garden with assistance.
-  Large print room information sheets.

Greater Glasgow & Clyde Valley

Greenbank Garden

Flenders Road, Clarkston, Glasgow G76 8RB

Off Mearns Road. Off M77 and A726, 6 miles S of city centre

I Tel 0141 616 5126 Fax 0141 616 0550

P Designated spaces immediately adjacent to reception building.

— Eight steps to entrance of house. Dining room and library on ground floor and 'sitooterie' on 1st floor.

♿ Two manual wheelchairs (attendant propelled) available. Wheelchair access to shop and tearoom. Walled garden is wheelchair accessible with assistance over slabbed and grass paths, and it is on a very slight slope. Raised flower beds, pool features and greenhouse with wide door. Short woodland walks accessible in dry weather for wheelchair users. Assistance may be needed as there are some uneven paths. Advice available for disabled gardeners.

🔊 Room information sheets in house. Induction loop at ticket desk.

📄 Large print room information sheets. Scented plants in garden.

WC Accessible toilet beside shop.

Holmwood

61-63 Netherlee Road, Cathcart, Glasgow G44 3YU

Off Clarkston Road, B767, 4 miles S of city centre

I Tel/Fax 0141 637 2129


Email holmwood@nts.org.uk

P Two designated parking bays at rear of property.

♿ Wheelchair access at side of property. House fully accessible – internal lift. Manual wheelchair (self propelled) available. Path adjacent to kitchen garden and most of lawn area accessible.


— Plenty of seats in house to sit on.

🔊 Audio tour with inductive ear loop (for use with T switch on hearing aids) available from reception.

-  Audio tour available from reception.
- T** Basic language audio tour for people with learning difficulties.
- WC** Accessible toilet.

Hutchesons' Hall

158 Ingram Street, Glasgow G1 1EJ

- I** **Tel** 0141 552 8391 **Fax** 0141 552 7031
Email hutchesonshall@nts.org.uk
- P** Disabled badge holders on single yellow line, or metered parking bays.
-  Visitor reception, gallery and shop on ground floor.
- WC** Accessible toilet.

Kittochside, The Museum of Scottish Country Life

Stewartfield Way, East Kilbride G76 9HR

Off A74, along A725 to East Kilbride. On A726 from Busby


- I** **Tel** 01355 224181 **Email** info@nms.ac.uk
W www.nms.ac.uk/countrylife
- P** Free designated parking at main door of exhibition centre and drop-off point at farmhouse.
Plenty of seats about property.
-  Transport to near farm but slope up to farm. Ground floor of farmhouse, café and shop accessible. Level entrance to exhibitions building and circulation through displays is via a continuous ramp with a gradient of 1:16 and public lifts. Path to farm buildings (½ mile) are firm and smooth, but steep in places. However there is site transport (free) of tractor and trailer which has a wheelchair lift. Manual wheelchair available.
-  Induction loop at ticket desk, theatre and learning centre.
-  Large print leaflet and map of site.
- WC** Exhibition centre has accessible toilets; also adult changing facilities.


David Livingstone Centre


165 Station Road, Blantyre G72 9BY

In Blantyre, just off M74, junction 5

I Tel 01698 823140 Fax 01698 821424

 Car park c250m from Centre along firm path. Closer access available by arrangement. Ground floor accessible and via a lift to the upper floors.

 Transcripts of museum audio interpretation. Induction loop at reception desk.

 Tours can be arranged for visitors with visual impairments (book in advance).

T Tours can be arranged for visitors with learning difficulties (book in advance).

WC Accessible toilet.

Pollok House

Pollok Country Park, 2060 Pollokshaws Road, Glasgow G43 1AT


Off M77, junctions 1 or 2, follow signs for Burrell Collection, 3 miles S of city centre

I Tel 0141 616 6410 Fax 0141 616 6521


Email pollokhouse@nts.org.uk

P Designated spaces outside house.

— Two steps up to front hall and further steps to reach main rooms upstairs. Lightweight portable seats for use in house available from reception.

 Wheelchair accessible entrance and parking via road to right of building at luggage entrance. Access to restaurant and shops. Stairlift and lift to first floor rooms. Thereafter photograph album available of second floor rooms. Manual wheelchair (self propelled) available.

 Induction loop at reception desk.

 File of large print room information sheets available from reception.

WC Accessible toilet on restaurant level.

The Tenement House


145 Buccleuch Street, Garnethill, Glasgow G3 6QN


I **Tel** 0141 333 0183


Email tenementhouse@nts.org.uk

P Limited parking on street. Vouchers for sale at ticket desk in reception.

— Fifteen steps with handrails to ground floor and twenty 20 steps to the Tenement House on 1st floor.

 Access difficult as house on a steep road, steps up to house and numerous steps inside.

 Audio cassette tour with inductive ear loop (for use with T switch on hearing aids).

 Braille information book. Object handling collection in exhibition. Large print room information sheets.

WC Accessible toilet on ground floor.

Weaver's Cottage


The Cross, Kilbarchan PA10 2JG

Off A737, 12 miles SW of Glasgow


I **Tel** 01505 705588

P Parking on street beside cottage.

— Two steps into entrance, three steps to working room, ten narrow twisting steps to bedrooms, followed by ten steps down to weaving rooms.

 Access into and around cottage difficult due to numerous steps. 'Armchair visit' available with photograph album and handling objects. Two steps out of back door but garden visible from back room. Garden slopes slightly upwards with uneven and varied ground cover. However, staff will bring the garden inside via herbs and plants used for dyeing.

 Subtitled audio-visual programme on cottage and its link with Paisley and the Paisley shawl.

 Many objects available to touch. Herb garden in cottage garden.

- T** Easily adapted visits with practical demonstrations for people with learning difficulties and visually impaired people (book in advance).
- NB** Wide range of equipment, from spinning wheels, looms, fleece and carders which can be used, moved and adapted to suit everyone, irrespective of age or ability. Staff very willing to pass on their skills!

Argyll, Bute & Loch Lomond

Arduaine Garden

Arduaine, Oban PA34 4XQ

A816, 20 miles S of Oban and 18 miles N of Lochgilphead

I **Tel/Fax** 01852 200366

P 275m from garden, which is approached down a smooth, sloping path suitable for wheelchairs, with assistance.

♿ Ramp to reception area. Garden has two waymarked routes which, with assistance, may be accessible for some wheelchair users.

— Garden has two waymarked routes which are accessible to many visitors with mobility impairments. Alternative routes avoiding steps are signposted. Paths in the woodland sections are often uneven and steep. Manual wheelchair (attendant propelled) available. Some seats around garden.

🌿 Scented plants at various times of the year.

WC Accessible toilet 150m from garden entrance.

NB Suggestions from disabled visitors are welcomed and staff are happy to assist whenever possible during working hours.

Ben Lomond

Ardess Lodge, Rowardennan, by Drymen G63 0AR

B837 at Rowardennan, 11 miles beyond Drymen, off A811

I **Tel** 01360 870224 **Email** benlomond@nts.org.uk

P Parking at Rowardennan car park. Car access to Ranger Centre at Ardess can be arranged on request.

— Rough tracks and some inclines (route of West Highland Way).

♿ Accessible Information Centre at Rowardennan car park. Wonderful views of Loch Lomond and the Trossachs National Park from accessible viewpoints along the shore edge of the car park. Small step into Ranger Centre at Ardess.

WC Accessible toilet at Information Centre at Rowardennan car park.

Crarae Garden

Crarae, Inveraray PA32 8YA
A83, 10 miles S of Inveraray

I **Tel/Fax** 01546 886614

P Designated parking 10m from Visitor Centre entrance.

— Seats around lower garden. Steps and steep slopes in other areas.

♿ Visitor Centre, tearoom and shop accessible. Lower garden accessible with assistance. Manual wheelchair (self propelled) available.

WC Accessible toilet (key available from shop).

NB Suggestions from disabled visitors are welcomed and staff are happy to assist whenever possible during working hours.

Geilston Garden

Cardross, Dumbarton G82 5HD

On A814 at west end of Cardross, 18 miles NW of Glasgow

I **Tel** 01389 849187 **Fax** 01389 849189

P Car park near garden with level tarmac paths to garden entrance.

— All paths are gravel and some are steep in places.

♿ Access to walled garden via east gate. Lower east section of garden not suitable for wheelchair users as it is steep, uneven and has steps. Geilston Glen can be partially accessed from path parallel to east wall of walled garden. Vegetable garden accessible with assistance on gravel paths.

WC Accessible toilet.

The Hill House


Upper Colquhoun Street, Helensburgh G84 9AJ

Off B832, between A82 and A814, 23 miles NW of Glasgow


I **Tel** 01436 673900 **Fax** 01436 674685

P Car park adjacent to property or drop off at gate near entrance.

— Three steps to front door, four into front hall, and wide staircase to upper floors. Lightweight portable seats available.

 Ramped access at back of house. Drawing room, dining room, tearoom and shop accessible. No wheelchair access to upper floor rooms. Large pleasant garden with gravel paths and some inclines, partially accessible for wheelchair users with assistance.

 Induction loop at reception desk.

 Braille information file available from reception. Large print room information sheets.

WC Accessible toilet.

Central Scotland

Alloa Tower

Alloa Park, Alloa FK10 1PP

Off A907, in Alloa close to town centre

I **Tel** 01259 211701 **Fax** 01259 218744

P Parking at door by arrangement, or 100m from tower.

— Wide shallow stairs to Great Hall on 1st floor. Access to remaining two floors and roof-walk via steep, narrow spiral staircase, handrail on one side.

♿ Ground floor accessible. Slides of portraits in tower available. Audio visual programme on ground floor. Gravel and slabbed path around tower.

🔊 Subtitled audio visual programme with induction loop.

📖 Large print interpretation. Schools and adult large print illustrated restricted access pack available.

WC Accessible toilet on ground floor.

Bannockburn

Glasgow Road, Stirling FK7 0LJ

Off M80/M9 at junction 9, on A872 2 miles S of Stirling

I **Tel** 01786 812664 **Fax** 01786 810892

P Five designated parking spaces at front of Heritage Centre.

♿ Very slight incline into Heritage Centre, of which all parts are accessible, including café area and shop. Firm but uneven path up slight incline to rotunda to view statue of King Robert the Bruce, which is on a plinth surrounded by cobbles. One manual wheelchair (self propelled) available.




🔊 Induction loop in auditorium and at reception desk. Subtitled video in exhibition.

📖 Large print interpretation available from reception. Large-print guide book.

WC Accessible toilet.

Ben Lawers National Nature Reserve

NTS Office, Lynedoch, Main Street, Killin FK21 8UW
Mountain visitor centre off A827, 6 miles NE of Killin,
N of Loch Tay

- I** **Tel** 01567 820397 (Mountain Visitor Centre) or
Tel/Fax 01567 820988 (Office)
- P** 2 designated parking bays adjacent to Mountain Visitor Centre.
-  Main hall accessible. Stairlift (does not carry wheelchairs) to auditorium. Some paths on Tarmachan hill track accessible with assistance (stone cobbles).
- _** Lightweight portable seats for use in visitor centre available from reception.
-  Induction loop in auditorium.
-  Large, well-illuminated screen in auditorium.
- WC** Accessible toilet via stairlift, (does not carry wheelchairs), but alternative entrance available.


Menstrie Castle

Castle Street, Menstrie
Off A91, in Menstrie, 5 miles NE of Stirling

- I** **Tel** 01259 211701 (Alloa Tower)
Two steps into castle. Remaining two rooms on the level.

Moirlanich Longhouse


On Glen Lochay Road, off A827, 1 mile NW of Killin

- I** **Tel/Fax** 01567 820988 (NTS Office, Killin)
- P** Car park on opposite side of road further down from longhouse.
- _** Longhouse all on one level.
-  Reception building accessible, which incorporates interpretation material. Longhouse may not be accessible for some wheelchair users due to tight corners.
- WC** Accessible toilet.

The Pineapple

Off A905, 7 miles E of Stirling, then off B9124 1 mile W of Airth

I **Tel** 01324 831137

 Picnic area in grounds. All ability path from car park to pond.

Perthshire

Branklyn Garden

116 Dundee Road, Perth PH2 7BB

On A85

- I** **Tel** 01738 625535
- P** Disabled visitors may park at main gate by arrangement with shop staff.
- Many seats in this small garden, so can be enjoyed by those able to walk short distances.
- ♿ Shop and about half of garden (gravel paths) accessible. Manual wheelchair available.
- WC** Accessible toilet.

Dunkeld

Perthshire Area Office, 11 The Cross,


Dunkeld PH8 0AN

Off A9, 12 miles N of Perth

- I** **Tel** 01350 728641 **Ell Shop** 01350 727460
- P** North car park (pay & display) 300m level walk to town centre. Riverbank car park (pay & display) 200m to town centre.
- ♿ Small step into Ell shop and ground floor of Tourist Information Centre.
- 🗣 Subtitled video in Tourist Information Centre on 1st floor.
- WC** Accessible toilets at North car park (radar key) and at The Cross.



The Hermitage

Off A9, 1 mile N of Dunkeld

- I** **Tel** 01350 728641 (Perthshire Area Office)
Email hermitage@nts.org.uk
- P** Pay & display car park. Designated parking bays in car park and disabled badge holders may also park at Ossian's Hall (18th-century folly overlooking a waterfall) by going from bottom car park, underneath archway in the right hand corner of the car park and follow track for _ mile.
-  Waymarked accessible path to Ossian's Hall. Assistance may be needed as some terrain rough and uneven.

Killiecrankie

NTS Visitor Centre, Pitlochry PH16 5LG
B8079, 3 miles N of Pitlochry

- I** **Tel** 01796 473233 or 01350 728641 (Perthshire Area Office) **Email** killiecrankie@nts.org.uk
- P** Car park beside Visitor Centre.
- _ Footpath down into the Pass is steep with uneven areas and rough steps.
-  Visitor Centre, exhibition and shop on one level with viewing balcony. Carry-out café with nearby picnic area on grass, so assistance needed. Views of the Pass can be seen from the Garry Road Bridge one mile south of the Centre.
-  Braille guidebook. Objects to touch in exhibition. Large print information panels and transcripts.
- WC** Accessible toilet near café.

Angus

Angus Folk Museum

Kirkwynd, Glamis, Forfar DD8 1RT

Off A94 in Glamis, 5 miles SW of Forfar

I Tel 01307 840288

P Adjacent to museum.

♿ Access to all rooms in main buildings and *Life on the Land* exhibition, on the other side of the street from the cottages. Manual wheelchair (self propelled) available.

WC Accessible toilet in *Life on the Land* section.

J M Barrie's Birthplace

9 Brechin Road, Kirriemuir DD8 4BX

A90/A926 in Kirriemuir, 6 miles NW of Forfar

I Tel 01575 572646

P Free parking in street beside building.

♿ Flagstone path to museum entrance, wash house exhibition (Barrie's first theatre) and tearoom. Stairlift (does not carry wheelchairs) gives access to 1st floor of cottage and Peter Pan Experience. Garden accessible with assistance.

🔊 Induction loop in exhibition room.

📖 Braille information sheets.

WC Accessible public toilet 100m away.

Barry Mill

Barry, Carnoustie DD7 7RJ


N of Barry village between A92 and A930, 2 miles W of Carnoustie

I Tel 01241 856761

P 50m ramped path from car park to mill but disabled visitors may also alight at mill via alternative access road by arrangement.

— Single step to lower ground floor to main gearing and meal production area. Steps to 1st floor and kiln floor.

Lightweight portable seats for use inside mill available from reception.

 Access to ground floor to the millstones and exhibition. Paths leading from the mill are mown grass.

WC Accessible toilet in reception building.

Camera Obscura

Kirrie Hill, Kirriemuir

A90/A926, in Kirriemuir, 6 miles MW of Forfar

I **Tel** 01575 572646

— Two steps to ground floor with interpretation panels and fifteen steps to camera.

House of Dun & Montrose Basin Nature Reserve

Montrose DD10 9LQ


On A935, 3 miles W of Montrose


I **Tel** 01674 810264 **Fax** 01674 810722

Email houseofdun@nts.org.uk

P Drop-off point for disabled passengers in courtyard near tearoom and shop.

— Shallow steps to 1st floor. Lightweight portable seats for use in house available from reception.

 Paved surround to courtyard and ramp to back door of house at basement level rooms. Stairlift (does not carry wheelchairs) to main floor rooms. No access to 1st floor. Manual wheelchair (self propelled) available. East walled garden and terrace wheelchair accessible with assistance. Gravel paths. Level access by farm track to Montrose Basin Nature Reserve, with grass path to bird hide.

 Guided tours with hearing assistance equipment available on request. Subtitled video as part of miniature theatre display in basement. Printed information in rooms.

 Guided tours. Braille information sheets available from reception. Large-print information sheets in rooms.

WC Accessible toilets in house and in courtyard.

Aberdeen & Grampian

Castle Fraser, Garden & Estate

Sauchen, Inverurie AB51 7LD

Off A944, 4 miles N of Dunecht and 16 miles W of Aberdeen

I Tel 01330 833463 Fax 01330 833819

Email castlefraser@nts.org.uk

Ranger Service 01330 844651

P Cars with mobility impaired visitors can park just beyond front of castle where indicated. Gravel in front of castle and hard surface beyond.

— Numerous steps, mostly up spiral staircases to upper floors. Lightweight portable seats for use in house available from reception. Seats in walled garden.

♿ In castle, only entrance hall and tearoom are accessible. 'Armchair' visit in entrance hall reception area with a photograph album and accompanying text about the castle. Ramped entrance to shop. Walled garden situated near main car park is accessible. All ability path from car park into woodland area nearby and to the gazebo.

👂 Room information sheets. Induction loop at reception desk.

👁️ Raised diagrams available of different items in the castle. Walled garden has different scented plants at various times of the year, also scented culinary, medicinal and herbal plants. Tapping rails at path edges.

WC Accessible toilet situated in courtyard area.

Craigievar Castle

Alford AB33 8JF

On A980, 6 miles S of Alford and 26 miles W of Aberdeen




I Tel 013398 83635 Fax 01330 823783

Ranger Service 01330 844651

P Beside castle for disabled visitors.

— Numerous steps in castle – one step at entrance, eleven steep steps with rope handrail up to Great Hall, thereafter narrow spiral steps with rope handrail. Staff will point out

hazards. Woodland walk – paths in upper part near car park are grassy and uneven with three steps at beginning. Lower path grassy and very uneven. Lightweight portable seats for use in castle available from reception.

-  No access to castle for wheelchair users due to steps and spiral stairs to all rooms. However photo album available.
 -  Guided tours with hearing assistance equipment available on request. Room information sheets also available.
 -  No artificial lighting in castle, only subdued natural lighting. Touch tours available (book in advance).
- NB** Out of hours tours can be arranged – please contact the Custodian on 013398 83635.

Crathes Castle, Garden & Estate

Banchory AB31 3QJ

On A93, 3 miles E of Banchory, 15 miles W of Aberdeen

I Tel 01330 844525 Fax 01330 844797


Email crathes@nts.org.uk

Ranger Service 01330 844797

Shop 01330 844757

P Disabled parking behind Visitor Centre and in front of castle.

— Lightweight portable seats for use in castle available from reception.

 Access to ground floor of castle; parts of garden and grounds; viewpoint trail; shop and restaurant. Three manual (self propelled) wheelchairs available.

 Induction loop at ticket desk.

 Large print room information sheets.

WC Accessible toilets in restaurant and courtyard.

Drum Castle, Garden & Estate

Drumoak, by Banchory AB31 5EY

Off A93, 3 miles W of Peterculter and 10 miles W of Aberdeen

I T 01330 811204 F 01330 811962

Email drum@nts.org.uk

W www.drum-castle.org.uk

Ranger Service 01330 844651

P Designated parking in car park near castle, laundry building and at side gate of walled garden.

— Lightweight portable seats for use in castle available from reception. Steep flight of steps on exterior and interior of Old Castle section.

♿ Access with assistance to ground floor of castle (one step), tearoom, shop, Pond Garden and Historic Rose Garden (wide firm paths). Manual wheelchair (attendant propelled) available.

🔊 Induction loop at reception desk.

📖 Braille room information sheets available at reception. Large print room information sheets. Scented rose garden. Touch tours (book in advance).

WC Accessible toilet outside courtyard area.

Fyvie Castle

Fyvie, Turriff AB53 8JS

Off A947, 8 miles SE of Turriff and 25 miles NW of Aberdeen

I Tel 01651 891266 Fax 01651 891107

Ranger Service 01330 844651

P Mobility impaired visitors may park at front of castle.

— Steps to various rooms and mainly spiral staircases with handrails. Lightweight portable seats for use inside castle available from reception.

♿ Only front hall accessible. Tearoom accessible via side entrance. Walled garden and American Garden accessible with wide, fine gravel paths.

🔊 Induction loop at reception desk.

📖 Braille information sheets available at reception. Herbs and scented planting in walled garden. Large print room

information sheets.

WC Accessible toilet in walled garden.


Haddo House

Methlick, Ellon AB41 7EQ


Off B999, 4 miles N of Pitmedden and 19 miles N of Aberdeen

I **Tel** 01651 851440 **Fax** 01651 851888

Email haddo@nts.org.uk

 Wheelchair users may alight at front door with parking c100m away (over gravel) to left of main entrance to house. House (lift to 1st floor) and restaurant accessible. Access via side gate at chapel to formal terrace with gravel paths. Manual wheelchair (self propelled) available.

— Lightweight portable seats for use inside house available from reception.

 Guided tour with hearing assistance equipment available on request. Room information sheets also available.

 Large print room information sheets.

WC Accessible toilet.

NB The policies at Haddo are run as a country park by Aberdeenshire Council and this area is accessible for wheelchair users. Cars carrying disabled people may also be taken into the park by prior arrangement; tel 01358 726414. Haddo House Hall is used for theatre performances, etc, and is wheelchair accessible.

Leith Hall, Garden & Estate

Huntly AB54 4NQ

On B9002, 1 mile W of Kennethmont and 34 miles NW of Aberdeen

I **Tel** 01464 831216 **Fax** 01464 831594

Email leithhall@nts.org.uk



Ranger Service 01330 844651

P Disabled visitors may park in front of courtyard.

— Fifteen steps to main rooms on upper floor. Walled garden is on a slope with some seats.

 Ground floor of house accessible with one small step at main door. 'Armchair visit' – photograph album and

information on upper floors available from reception. Tearoom accessible, with one small step, via courtyard; assistance may be needed. For access to sloping walled garden, disabled parking available at the top of the garden on the left near Gardener's Cottage, where there is an accessible path through small wooded area to spectacular viewpoint over parts of garden and surrounding hills. Firm grassed area along the top of the garden. Alternative parking area by stables block at right-hand side near Pictish stones. Pond walk suitable for wheelchair users with assistance. One manual wheelchair (attendant propelled) available.

-  Guided tours with hearing assistance equipment available on request.
-  Large walled garden scented at various times of the year. Raised diagram of garden layout available from Hall reception.

WC Accessible toilet in courtyard.

NB Staff are very willing to help whenever possible.

Mar Lodge Estate

Estate Office, Mar Lodge, Braemar AB35 5YJ

5 miles W of Braemar, access from A93 via unclassified road


I Tel 013397 41433 Fax 013397 41432

Email marlodgeestate@nts.org.uk

W www.marlodgeestate.org.uk

Ranger Service 013397 41669

P Tarmac car park at Linn of Dee. Car park also at Linn of Quoich, but rough grassy area.

 Area immediately surrounding Lodge has level tarmac surface but wider estate has rough countryside paths.

T Information tours for organised groups of disabled visitors. Contact Ranger Service for details.

WC Accessible toilet at Linn of Dee car park.

NB Extensive views can be had driving west from Braemar on the Linn of Dee road, with several lay-bys en route. Wildlife to be seen includes red squirrel, red deer and golden eagle. Public road ends at Linn of Quoich. Lodge closed to public except on special 'open' days.

Pitmedden Garden

Ellon AB41 7PD


On A920, 1 mile W of Pitmedden and 14 miles N of Aberdeen

I Tel 01651 842352 Fax 01651 843188

Ranger Service 01330 844651

P Designated parking with slabbed path from car park to Visitor Centre and tearoom.

— Steps from upper to lower parterres. At farmhouse in Museum of Farming Life, there is one step into living room and thirteen steps to two upper rooms.

 Upper part of garden and herb garden easily negotiated when ground is dry and firm. Viewing area from upper garden. Alternative access available to lower parterres – please ask a member of staff. Access possible with assistance to many parts of the Museum of Farming Life. Accessible circular path through woodland which has ponds. One manual wheelchair (self propelled) available.

 Induction loop at reception desk.




 Garden scented at various times of the year.

WC Accessible toilet in Visitor Centre.

Lochaber



Glencoe & Dalness

NTS Visitor Centre, Glencoe PH49 4LA
A82, 17 miles S of Fort William

- I** **Tel** 01855 811307 or 01855 811729
Fax 01855 812010 **Email** glencoe@nts.org.uk
- P** Designated spaces in car park, or drop off passengers outside entrance.
-  Visitor Centre, café and shop accessible.
-  Induction loops at some audio exhibition points and also at reception desk in Visitor Centre.
-  Handling items in Visitor Centre. Four audio stories in exhibition area. Large print guide book.
- WC** Accessible toilets opposite shop and also outside café area.

Glenfinnan Monument

NTS Information Centre, Glenfinnan PH37 4LT
A830, 18_ miles W of Fort William

- I** **Tel/Fax** 01397 722250
Email glenfinnan@nts.org.uk
- P** Designated spaces adjacent to Visitor Centre.
- _ Narrow steep steps in monument but good view of it from Visitor Centre.
-  Exhibition, snack-bar and shop accessible. Manual wheelchair (self propelled) available.
-  Commentary with induction loop at audio point in Visitor Centre.
- WC** Accessible toilet.

West Coast Islands

Burg

Isle of Mull

I **Tel** 01631 564710 (Area Manager)

P Visitors' cars are not permitted beyond car park at Tiroran.

— Access extremely difficult due to wilderness landscape, with only rough grass and often steep tracks. Some paths near cliff face.

Canna

Inner Hebrides

Ferry (no cars) from Mallaig

I **Tel** 01687 462466

♿ Ferry access possible but may be difficult thus assistance required. Hard core gravel roads on island; assistance required. Tearoom (one step) with picnic tables outside.

Iona

SW of Mull

Ferry (no cars) from Fionnphort, Mull

I **Tel** 01631 564710 (Area Manager)

P At Fionnphort ferry access.

♿ Access to ferry by ramp but may be difficult. Access to Abbey along tarmac road, 600m.

WC Accessible toilet at Fionnphort ferry access.

Macquaire Mausoleum

Gruline, Isle of Mull

Off B8035

I **Tel** 01463 232034 (Highlands & Islands Regional Office)

♿ One step into grassed area around mausoleum. No public access into building itself.

St Kilda National Nature Reserve

Western Isles

I **Tel** 01463 232034 (Highlands & Islands Regional Office)

W www.kilda.org.uk

— Difficult access by boat and launch. Uneven path surfaces.

Staffa National Nature Reserve

W of Mull

Cruises from Iona, Mull and Oban (no cars)

I **Tel** 01631 564710 (Area Manager)

— Ferry accessible with assistance. Steps to top of island where there are undulating hills and grass tracks. From the ferry jetty to Fingal's cave there is an uneven path with some steps, sometimes narrow, and a handrail on some parts. It can also be slippery.

♿ Access not recommended due to terrain and steps.

Ross-shire

Balmacara Estate & Lochalsh Woodland Garden

Estate at Lochalsh House, Balmacara, Kyle IV40 8DN

Visitor Centre at Balmacar Square, Kyle IV40 8DJ

A87 3 miles E of Kyle of Lochalsh

I Tel 01599 566325 Fax 01599 566359

Email balmacara@nts.org.uk

Ranger Service Tel/Fax 01599 511231

P In Balmacara Square and at garden at Lochalsh House.

♿ Lower reaches of Lochalsh Woodland Garden accessible with assistance. Gravel paths. Other parts inaccessible due to steep nature of terrain which includes steps. Visitor Centre in Balmacara Square accessible.

🖱 Visitor Centre has touch-screen computer programme with text.

Corrieshalloch Gorge National Nature Reserve

Braemore

I Tel 01455781200 (Inverewe Garden)

P Car Park off A832, ½ mile off Braemore junction

♿ 2 designated spaces in car park. All abilities path from car park to viewing point (with information panel) of Ullapool and Loch Broom.

— Steep winding path (c.320m) from car park to suspension bridge and gorge. 3 level landings on the way. Gradient no more than 1:8. Second path (c.1.1km) along all abilities path to viewing point (with seat), then path with steep sections and steps, on firm but uneven surface to another viewpoint (with information panel) and then runs parallel (Lady Fowler's Fern Walk) to gorge and suspension bridge. Over the suspension bridge the path is a firm but uneven surface with steep sections, to a viewing point.

Inverewe Garden


Poolewe IV22 2LG


On A832, by Poolewe, 6 miles NE of Gairloch

I **Tel** 01445 781200 **Fax** 01445 781497

Email inverewe@nts.org.uk

P Designated spaces in car park.

 One scooter available and two manual wheelchairs (self propelled) available - pre-booking advisable. Visitor Centre accessible. Ramped access to restaurant and shop. Some paths in 54-acre garden accessible (map available).

 Audio tour with induction loop (for use with T switch on hearing aids). Induction loop at reception desk.

 Audio tour.

WC Accessible toilet in restaurant.


Kintail & Morvich

Morvich Farm, Inverinate, Kyle IV40 8HQ

N of A87, 16 miles E of Kyle of Lochalsh

I **Tel/Fax** 01599 511231 **Email** wfraser@nts.org.uk

P Adjacent to small Countryside Centre.

 Information room (unstaffed) and rangers' office in Countryside Centre accessible.

NB Superb mountain, loch and moorland views from cars in the area.

Torridon

The Mains, Torridon, Achnasheen IV22 2EZ

N of A896, 9 miles SW of Kinlochewe

I **Tel/Fax** 01445 791368

P Adjacent to Countryside Centre. Cars with mobility impaired visitors may also park at Deer Museum c500m away.

— For general countryside advice about access, please ask at the Countryside Centre due to seasonal changes.

- ♿ Ramp into Countryside Centre. Deer Museum has two steps (10cm and 12cm) at entrance. Accessible bird hide along gravel path – assistance needed.
- WC** Local authority toilets nearby c55m from Countryside Centre.
- NB** Good views of mountains, lochs and coastline, including Shildaig Island, may be seen from a car on nearby roads.

Inverness, Nairn, Moray & The Black Isle

Boath Doocot

Auldearn, Nairn

Off A96, 2 miles E of Nairn

- I** **Tel** 01463 232034 (Highlands & Islands Regional Office)
- _** Access may be difficult due to being built on fairly steep grass hill.

Brodie Castle

Brodie, Forres IV36 2TE

Off A96, 4_ miles W of Forres and 24 miles E of Inverness




- I** **Tel** 01309 641371 **Fax** 01309 641600
Email brodiecastle@nts.org.uk
- P** Disabled parking outside shop at back courtyard.
- ♿** Ground floor accessible with assistance (four steps), Stairclimber (fits some wheelchairs – book in advance) available to main public rooms on 1st floor. Manual wheelchair available (book in advance). One step (ramp available) to reach tearoom from front door. Direct level access to shop from back courtyard. All ability path around pond which has 2 accessible bird hides.
- _** Lightweight portable seats for use in castle available from reception.
- 🎧** Audio tape tour with inductive ear loop (for use with T switch of hearing aids).
- 📄** Large print information sheets available. 'Walkman' cassette tape tour. Induction loop at reception desk.
- WC** Accessible toilets.

Culloden

Culloden Moor, Inverness IV2 5EU

B9006, 5 miles E of Inverness




- I** **Tel** 01463 790607 **Fax** 01463 794294
Email culloden@nts.org.uk
- P** Designated spaces at Visitor Centre.

-  Access to Visitor Centre, shop and restaurant. Manual wheelchair (self propelled) and scooter available (prebooking advisable).
-  Audio-visual programme with induction loop in auditorium – on request, subtitles will be switched on.
-  Braille information book. Raised maps on battlefield.
- WC** Accessible toilet.
- NB** *New Visitor Centre scheduled to be open in Summer 2007 – please phone for new and improved access details.*

Miller House & Hugh Miller's Cottage

Church Street, Cromarty IV11 8XA

Via Kessock Bridge and A932, 22 miles NE of Inverness

- I** **Tel** 01381 600245
- P** Free on-street public parking.
- Steps to 1st floor of cottage. Steps to entrance of Miller House and steps to further two floors. Steep steps to garden.
-  Cottage: access to ground floor with assistance. Uneven slabs and small step to parlour.
-  Audio tour with inductive ear loop (for use with T switch of hearing aids).
-  Audio tour for Miller House and cottage. Large print exhibition guide.
- WC** Audio tour available in plain English.

The National Trust for Scotland offices

Central Office

Wemyss House, 28 Charlotte Square,
Edinburgh EH2 4ET

Tel 0131 243 9300 **Email** information@nts.org.uk

Access Officer: Bertha Walker

Tel 0131 243 9426 **Email** bwalker@nts.org.uk

P Single yellow line on road outside property with metered public parking spaces on south, north and west sides of Charlotte Square.

♿ Wheelchair access via Hope Street Lane by arrangement, or by companion notifying reception. Wheelchair access in restaurant, café, shop, and via lift to the 1st floor exhibition and gallery rooms and 2nd floor boardroom and meeting rooms.

— 6 steps to entrance and flight of steps to first floor rooms.

🔊 Induction loop at reception.

WC Accessible toilet in basement via lift.

Regional Offices

Highlands & Islands

Balnain House, 40 Huntly Street, Inverness IV3 5HR

I **Tel** 01463 232034 **Fax** 01463 732620

P Metered on-street public parking.

— Six steps to entrance.

🔊 Induction loop system in MacAulay meeting room.

North East

The Stables, Castle Fraser, Sauchen, Inverurie
AB51 7LD

I **Tel** 01330 833225 **Fax** 01330 833666

P Directly outside offices.

♿ One step up to office, which is possible with

assistance for wheelchair users. Offices all on ground floor. Ramp into meeting room.

South

Northgate House, 32 Northgate, Peebles EH45 8RS

I **Tel** 01721 722502 **Fax** 01721 726000

P Limited, but on-street parking and public car park close by.

♿ Wheelchair access via ramp at side entrance over gravel path. Access to all ground floor rooms possible.

WC Accessible toilet.

West

Greenbank House, Flenders Road, Clarkston, Glasgow
G76 8RB

I **Tel** 0141 616 2266 **Fax** 0141 616 5501

P Spaces for disabled visitors near the entrance to the house.

— Eight steps into house, then nineteen steps to 1st floor.

THE NATIONAL TRUST FOR SCOTLAND

KEY FACTS

- The National Trust for Scotland was founded in 1931 to promote the care and conservation of Scotland's natural and built heritage, while providing access for the public to enjoy them. It now looks after 128 properties, including 76,000 hectares of land. It is the third largest landowner in Scotland and the largest managing the land for conservation purposes.
- The Trust is Scotland's leading conservation charity with over 250,000 members. An independent charity, it depends for its support on donations, legacies, grants and membership subscriptions.
- Each year over 2 million visitors are welcomed to NTS properties where numbers can be counted, and it is estimated as many again visit the countryside and open areas looked after by the Trust.
- The National Trust for Scotland is committed to providing education and training opportunities, delivering over 100,000 educational experiences a year. School programmes are run at 70 Trust properties and NTS rangers and guides are happy to give information on any area of interest raised by visitors.
- Our nature conservation work protects Scotland's natural species and their natural habitat, including 1 million breeding seabirds (20% of Scotland's total); birds of prey including the sea eagle, golden eagle and peregrine falcons; Scotland's native red squirrels and otters; and many of Scotland's rarest wild plants.
- The NTS countryside management team looks after some of Scotland's most spectacular landscapes, encompassing farmland and forest, mountain and moor, waterfalls and islands, as well as dramatic cliffs, rugged coastline and beautiful gardens.

